

TOMBIGBEE FIBER, LLC

PRIVACY POLICY

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I. INTRODUCTION

Protecting your privacy is important to us. TOMBIGBEE FIBER, LLC hopes that the following statement will demonstrate our commitment to privacy and help you understand how TOMBIGBEE FIBER, LLC collects, uses, and safeguards any personal information you provide us from this website or in relation to using the Tombigbee-Fiber App.

II. INFORMATION COLLECTED

Like most internet sites, we do obtain some non-personally identifiable information such as the URL that referred you to our site, your internet browser version, or type of operating system that you use. This information helps us analyze traffic patterns, perform routine maintenance, maintain site security, and is used solely for the purpose of improving our site navigation, measuring our advertising effectiveness and to improve the appearance of our site to the maximum number of visitors. Generally, the information we collect is temporary and when you leave the site this information is deleted from our system.

As it relates to the Tombigbee-Fiber App and/or SmartTown, Tombigbee Fiber, LLC collects, and processes information provided directly by you when you install the Tombigbee-Fiber App or SmartTown and register for an account to use the app. Specifically, this information includes:

- Your name, email address, location, user's phone or contact book data, user's inventory of installed apps, and user's screen recording.

- Browser information and session cookies related to your access and use of the app.
- Data insights Tombigbee Fiber, LLC attains based on correlation and analytics of your information collected in providing the app, which may be used in aggregated and disaggregated formats or to enhance our current app or to provide app features.

How Tombigbee Fiber, LLC uses the information:

Tombigbee Fiber, LLC uses the information relating to the APP and SmartTown collected as described in the privacy policy, including personal information to:

- Provide you with the App as described in the agreement.
- Implement, improve, and/or enhance the App, including to make future releases available to you.
- Carry out Tombigbee Fiber, LLC obligations as described or authorized in the agreement and privacy policy.
- Enforce Tombigbee Fiber, LLC rights arising from the agreement between you and Tombigbee Fiber, LLC.
- Fulfill any other purpose authorized by you and reasonably required for the App.

III. USE OF COOKIES

TOMBIGBEE FIBER, LLC sometimes uses "cookies" to enhance your experience on this web site.

Cookies cannot be used to personally identify you in any way. A cookie is a unique file that is stored on your computer. This cookie helps ensure that you don't repeatedly see the same advertisement, such as a pop-up ad window. Although the acceptance of cookies helps us to enhance your stay at our site, they are not required to view our site.

If you do not want cookies, you can usually configure your internet browser software to reject cookies or manually delete them. Consult your internet browser's documentation for more information.

IV. SHARING OF INFORMATION

Protecting your privacy is very important to us. TOMBIGBEE FIBER, LLC does not sell any type of personal information with anyone. Information may be shared by Tombigbee Fiber, LLC with its affiliates or entities with which it conducts business, obtains software or network hardware for the services provided by Tombigbee Fiber, LLC and the enhancement, maintenance, or betterment thereof.

However, we cannot be responsible for the privacy practices of third-party sites. Please read the privacy policy section pertaining to third-party sites.

V. EMAIL AND SPAM

TOMBIGBEE FIBER, LLC sends no unsolicited or SPAM mail.

- If you need to be removed from an internet service provider or other access provider's mailing list, you will need to contact them directly.
- If you continue to receive SPAM, you may report it to the Federal Trade Commission. Send a copy of unwanted or deceptive messages to spam@uce.gov. The FTC uses the unsolicited emails stored in this database to pursue law enforcement actions against people who send deceptive spam email.
 - You may let the FTC know if a "remove me" request is not honored. If you want to complain about a removal link that doesn't work or not being able to unsubscribe from a list, you can fill out the FTC's online complaint form at www.ftc.gov. Your complaint will be added to the FTC's Consumer Sentinel database and made available to hundreds of law enforcement and consumer protection agencies.
 - Whenever you complain about spam, it's important to include the full email header. The information in the header makes it possible for consumer protection agencies to follow up on your complaint.

VI. THIRD PARTIES

- TOMBIGBEE FIBER, LLC's site may contain links to third-party sites. We are not responsible for the privacy practices of third-party sites. Once you leave our site, we have no control over your privacy.
- Third-party resources that can be accessed with hypertext links from this web site are not under our control, and TOMBIGBEE FIBER, LLC is not responsible for the contents of any of these third-party resources. The third-party links on this site are provided for your convenience only.
- The inclusion of any link on this site does not imply any specific recommendation, approval, or endorsement of the third-party.
- Please investigate any third-party offers found here with their respective companies and make your own informed decisions. Review the privacy statements of each web site you visit to ensure your personal privacy with respect to third-party offers.
- The privacy information contained here pertains exclusively to the TOMBIGBEE FIBER, LLC web site and App.

VII. CONTACT INFORMATION

We welcome questions regarding our privacy policy. Customers with complaints or questions relating to our privacy policy or these disclosures can contact us at:

Phone: 1-877-342-3728
Email: fiberservice@tombigbeelectric.com

A customer always has the right to file a complaint with the Federal Communications Commission at www.fcc.gov.

VIII. POLICY CHANGES

Any changes to our privacy policy will be posted here. Continued use of the TOMBIGBEE FIBER, LLC web site implies that you understand and agree with our privacy policy.